



Who We Are

TechWorks Ltd is an AI and engineering-driven technology company focusing on building scalable software systems and developing skilled technology professionals.

Our Core Technology Services



Custom Software Development

AI Product Development



Data Engineering & Analytics

AI Automation & Agentic AI



UI/UX Engineering

Software Quality Assurance



Staff Augmentation



Digital Marketing & Creative

Who we served



Giggle



Asian Carbonex



Altagshelter



Virtual Market
Solution Ltd



lappyvalley



Al riyah



Rokomari



Myrec



Sohoz



E-Recover



Care
Bangladesh



Mibpromotions



Brain System
Ltd



LINDKON aps



Signorchoice



Acote

Global Reach. Local Impact. Proven Solutions



Bangladesh



Malaysia



Denmark



South Korea



Dubai



Switzerland



Australia



Saudi Arabia



United Kingdom

Our Product

Edufylot ERP: ERP For Education Platform

**Edufylot - EdTech ERP**
PEOPLE | PROCESS | PROGRESS

Complete ERP Solution for EdTech

An integrated platform for marketing, admissions, learning, mentorship, careers, research, and administration.

MarketingAdmissionsLearningMentorshipCareersResearchAdministration



EdTech ERP Modules

01

Public Website & Marketing

- Homepage CMS
- Course catalog & search
- Blog, policy & website

02

Lead Tracking (CRM-lite)

- Source leads & custom fields
- CSV import & distribution
- Visitor behavior & referrals

03

Course & Program Management

- Course info, batch & instructors
- Batches transfers & onboarding
- Bootcamps, tests & programs

04

Admission, Enrollment & Payment

- Online enrollment & OTP
- bKash, Nagad, Rocket & bank payment
- Installments & student account auto-create

05

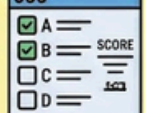
Learner Portal

- My courses & live class join
- Progress, quiz & profile
- CV builder, certificate & feedback

06

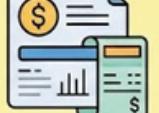
Attendance

- Class MCQ & quizzes
- Problem bank & submission
- Class review

07

Assessment

- Online, manual & offline API
- Absence reason tracking
- Teacher panel

08

Finance

- Track receivable & payable accounts
- Report generation
- Profit/loss monitoring
- Course- & mentor-wise cost and revenue

09

Events, Webinar & Workshop

- Registration & registrant list
- Event quiz
- Discount rules

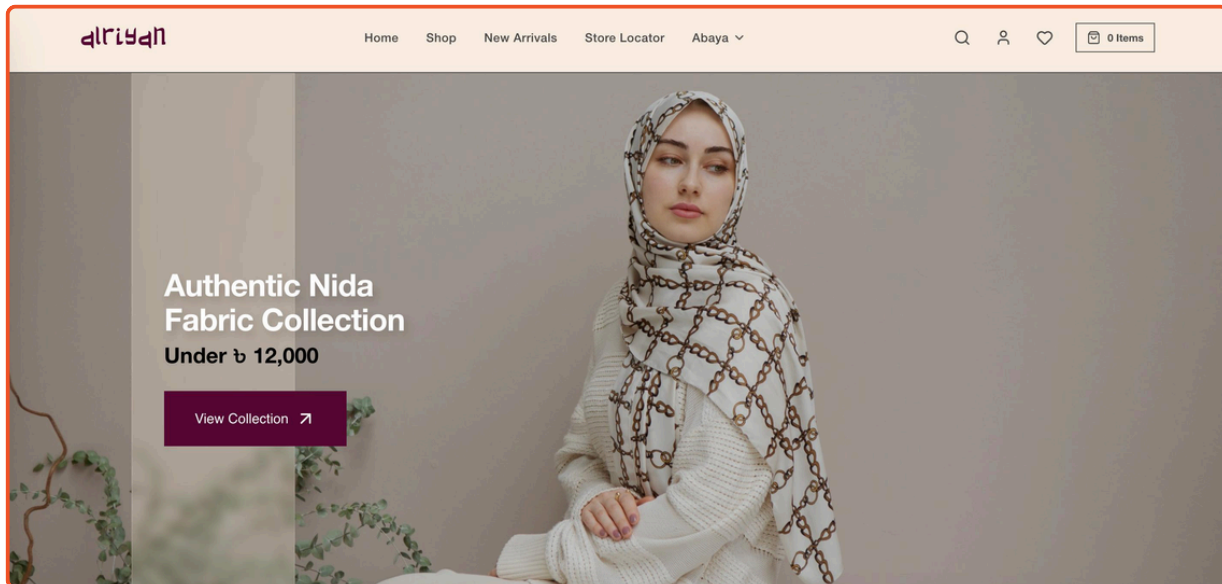
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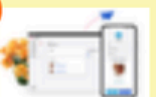
Administration & Security

- Centralized reporting, access control
- User roles & permission
- Audit logs & data backup

Our Product

Shopifylot: ERP for Ecommerce industry



- 01 
Super Fast LoadingWith
Compact Data Security
- 02 
product management
- 03 
sku management
- 04 
Inventory management
- 05 
Coupon & Voucher
Management
- 06 
Sms Gateways Integration
for Sms Alerts
- 07 
Delivery Charge
Management
- 08 
order management
- 09 
Payment Gateways
Integration
- 10 
Refund management
- 11 
Invoice Management
- 12 
Fake Order
Management
- 13 
CMS Management
- 14 
Reporting Dashboard
- 15 
POS Management
- 16 
Basic Accounts
Management
- 17 
AI ChatBot

Our Product

LazyChat: AI Powered Sales Agent

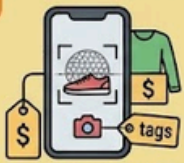
New feature recommendation engine →

Your AI Sales Agent on Facebook, Instagram & WhatsApp

Turn Every Customer Into Revenue with LazyChat

LazyChat: AI-Powered Omnichannel E-commerce Chatbot & CRM

01



AI Image Recognition

- Auto product photo scanning
- Instant SKU & price lookup
- Stock & variant suggestions
- Visual search order intent

02



Multi-Lingual & Banglish NLP

- Bangla, English & Banglish NLP support
- Natural conversational tone
- Slang & typo tolerance
- Local context & dialect awareness

03



All-in-One Inbox

- Facebook, Instagram & WhatsApp sync
- Website live chat integration
- Unified conversation threads
- Custom labels & smart filters

04



Smart Complaint Handling

- Auto sentiment & issue detection
- Priority ticket segregation
- Quick follow-up workflows
- Escalation to human agent

05



Automated Order Management

- In-chat checkout & invoice creation
- Delivery address auto-capture
- Courier API integration
- Payment status & COD confirmation

06



Smart Agent Routing

- Bot-to-human seamless transfer
- Department wise assignment
- Agent live chat takeover
- Active chat queue management

07



Cross-Platform Mobile Apps

- iOS & Android app support
- On-the-go chat management
- Instant push notifications
- Live order tracking anywhere

08



Catalog & Inventory Sync

- Real-time stock status sync
- Multi-category catalog display
- Out-of-stock auto alerts
- Bulk product import

09



Re-Marketing & Broadcast

- Abandoned cart reminders
- Targeted promo broadcasts
- Customer segmentation tags
- Re-engagement campaigns

10



Analytics & Sales Dashboard

- Daily conversion metrics
- Message volume & response time
- Top selling products tracking
- Agent performance reports

Question Bank Management System



প্রশ্ন সেবা

প্রশ্নব্যাংক পরীক্ষা দিন ইনস্টিটিউট প্যাকেজ আমাদের সম্পর্কে

মূল্য তালিকা

লগইন করুন

শিক্ষক ও শিক্ষার্থীদের জন্য সম্পূর্ণ পরীক্ষা সমাধান Platform

প্রশ্ন তৈরি করুন।
PDF export করুন। Online exam নিন। Result বিশ্লেষণ
করুন।

বিনামূল্যে শুরু করুন →

▶ Demo দেখুন

১২৪+

ইনস্টিটিউট

৫,২৪৮+

শিক্ষক

৮৪,৩২১+

শিক্ষার্থী

৫০,৪৮৬+

প্রশ্ন

প্রশ্ন সেবা — Dashboard

২৪৮

মোট প্রশ্ন

৩

Exam চলছে

১৮৪

শিক্ষার্থী

MCQ Board - ২০২৪

নিউটনের গতির দ্বিতীয় সূত্র অনুযায়ী নিচের কোনটি সঠিক?

A $F = ma$ ✓

B $F = mv$

C $F = m/a$

D $F = a/m$

Preview

↑ Publish করুন



Question Bank Management System for School & College

01 Dashboard • Overview of the Admin Panel • Real-Time Presence Statistics • Quick Navigation Shortcuts • Activity & Audit Tracking	02 Question Bank • Question Generation & Saving • Categorization by Subjects • Multiple Choice & Written Tests • Easy Searching & Filtering	03 Question Upload • Bulk Upload Systems • Multi-format File Import • Media Attachment Options • Content Validation Engine	04 Question Revision Requests • Teacher & Student Feedback • Bug / Error Tracking List • Change & Edit Histories • Moderator Review Approval	05 Exam Reports • Live Result Tracker Grid • Academic Performance Curve • Grade Distributions • Report Card Downloads
06 Institute Management • Add New Institutions • Track Approvals & Profiles • Branch & Faculty Control • Subscription Statuses	07 Teachers & Students • Comprehensive Profile Base • Activity & Attendance Tracking • Contact & Notice Control • Role & Permission Mapping	08 Packages & Requests • Service Package Catalog • Payment Verification log • Renewal & Validity Checks • Automated Billing Invoice	09 Payment & QR Tracking • Online transaction records • QR Payment Validation • Referral Bonus Track • Transaction Histories	10 Master Data & CMS • Modifying Website Contents • Banner & Notice Boards • Global Settings & Policies • Data Backup Operations

Our Product

VeriPunch: Face Verification Attendance & HRMS SYSTEM

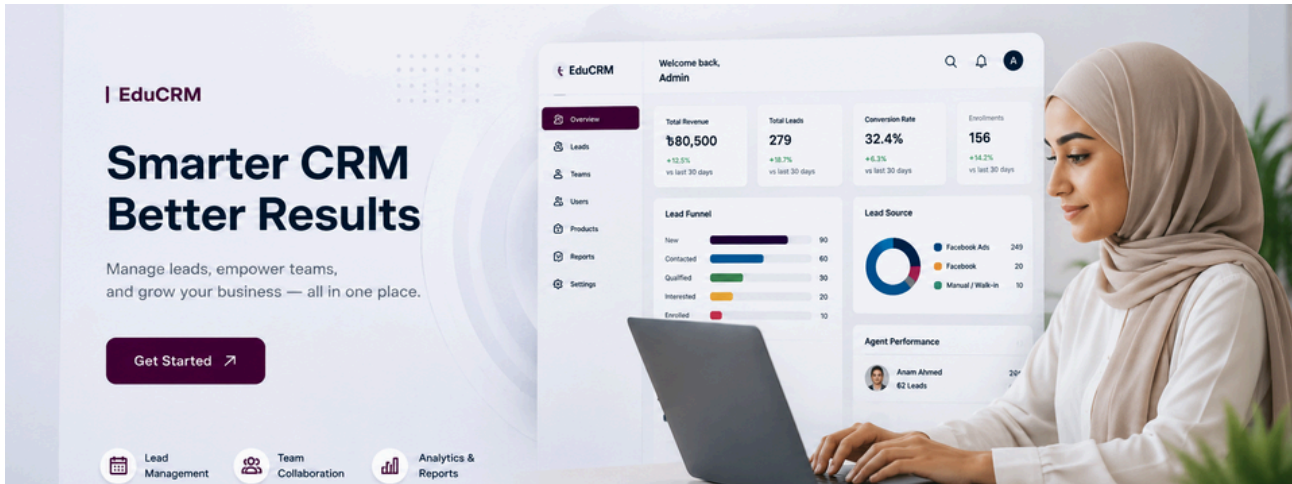


VeriPunch: Face Verification Attendance & HRMS System Features

- 01 Face Verification Attendance**
 - Zero Buddy Punching
 - High Accuracy scanning
 - Fast verification (<1s)
 - Custom Face mesh processing
- 02 Real-Time Tracking & Timeline**
 - Active Status monitoring
 - Live Attendance list
 - Dashboard timelines
 - Presence statistics
- 03 Department Management**
 - Create & track departments Sales, DevOps, AI, Admin, QA, Marketing
 - Map hierarchy & systems
 - Bulk employee assignments
- 04 Designation & KPI Mapping**
 - Assign corporate Roles & tiers
 - System configuration settings
 - Track individual progress/KPIs
 - Performance standard insights
- 05 Cameras & Allowed Networks**
 - Add verify capture systems
 - IP Camera configuration
 - Geo-fenced Allowed Networks
 - Trusted location checks
- 06 Unknown Detections & Alerts**
 - Spot stranger activities
 - Track instant intrusion over views
 - Notification Alerts
 - Unknown Face capturing Logs
- 07 Overrides & Special Approvals**
 - Log offline Overrides lists
 - Manual permission bypasses
 - System exceptions
 - Audit tracking for adjustments
- 08 Leave & Time-off Management**
 - View request dashboards
 - Apply for Leave
 - Process Manager Approvals
 - Pending, Approved, Rejected statuses
- 09 KPI & Dashboard Analytics**
 - Graphical attendance trends
 - Department-wise breakdown charts
 - Live presence dashboards
 - HR Performance statistics
- 10 Payroll & System Settings**
 - Salary checklist and Processing
 - Assign security Roles permissions
 - Data system settings
 - HRMS system adjustments

Our Product

EduCRM: CRM for Edtech Industry



Our Product

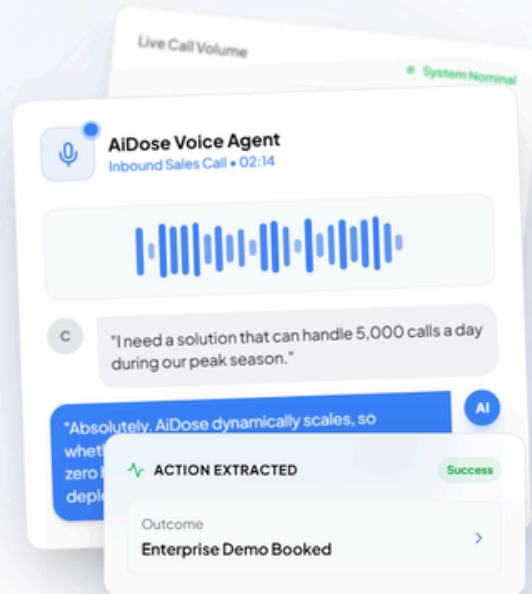
AI Dose: AI Powered Customer Care

The AI Agent That Outperforms Your Call Center.

Deploy human-like, autonomous voice AI that handles infinite concurrent calls, books appointments, and closes deals—24/7, at a fraction of the cost.

Deploy Voice Agent 

Hear It In Action 



AiDose: AI-Powered Voice Agent & Customer Care System

01



Human-Like Voice Agent

- Zero wait times & parallel calls
- Natural Bangla & English voice
- Human tone with low latency
- End of frustrating hold music

02



Autonomous Outreach

- Autonomous bulk outbound dial
- Automated post-call reports
- Call conversation sentiment
- Relevant disposition tagging

03



Omnichannel Center

- WhatsApp, FB & Instagram DM
- In-app calling via SDK & API
- Unified web chat & email inbox
- Single customer conversation

04



Cloud Telephony & VoIP

- Integrated VoIP calling system
- 100% full audio call recording
- Legacy PBX & hotline sync
- High-volume concurrent calls

05



Urgency & Escalation

- Real-time urgency recognition
- Auto support ticket generation
- Instant alerts to human agents
- High priority SLA escalation

06



Bank-Grade Compliance

- Regulated Fintech & PSO ready
- PCI-DSS security compliance
- Local data protection standards
- Centralized SLA tracking

07



100% Speech Audit & QA

- 100% automated call auditing
- Speech-to-text transcript logs
- Voice intent & query capture
- Agent quality score analytics

08



Sentiment & Revenue

- Real-time CSAT satisfaction score
- Track discussed product deals
- Lead stage auto-detection
- Dark voice data to revenue ROI

09



Agentic Commerce Engine

- End-to-end sales lifecycle
- Cold outreach to invoice stage
- Interactive chat ordering
- Replaces static lead forms

10



Human-in-the-Loop

- Seamless bot-to-human handoff
- Live agent supervisor desk
- Co-pilot AI for human teams
- Maximized ROI & experience